



D A W M E D I A

MARKETING AGENCY

GOOGLE ADS

Case Study



Google Ads



Our Client:

This is a home improvement company that provides quality roof installations and repairs in Norwich, Connecticut and the surrounding areas.

Goal:

Generate high-quality phone calls for their home improvement business.

Project Duration:

1.5 Years (Ongoing)

Problem Statement:

The company needed new business and quality phone calls for their skilled workforce. They had a hard time generating phone calls and leads.



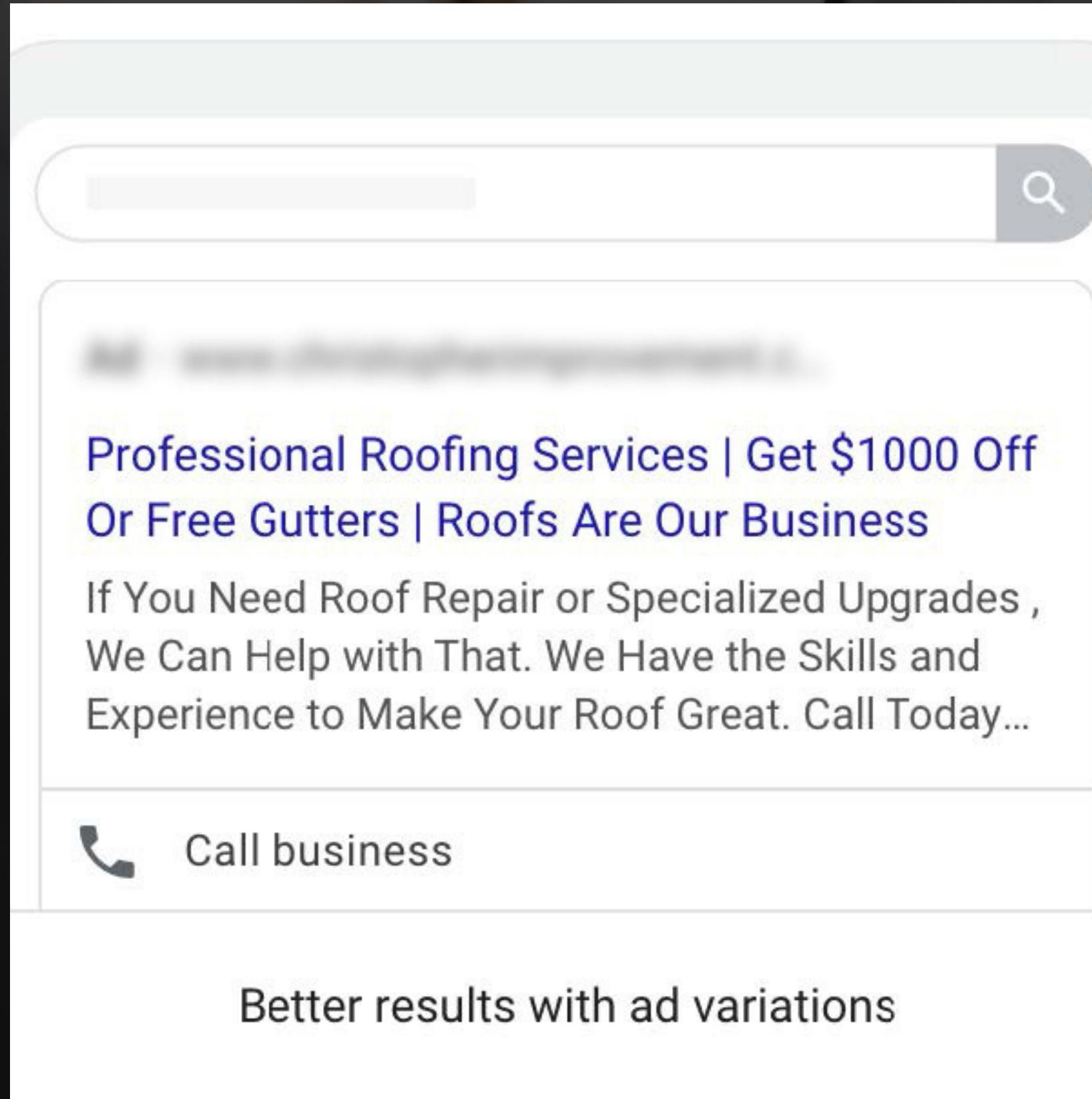
Strategy (Overview)

The client wanted to grow their brand and reputation by showcasing their work on their website. The team decided to set up a simple search campaign optimized for each keyword.

The target audience was based on income and interests:				
Target Audience	Interest: In the market for events	Language: English	Age group: 35 - 65+	Income class: Top 41% and up
Custom Audience				

This strategy did two things, it targeted people who showed interest in home improvement and it targeted people who were in the local area.

Best Performing Ad



A smartphone screen showing a search results page. At the top is a search bar with a magnifying glass icon. Below it is a snippet from a search result for "Professional Roofing Services". The snippet includes the text: "Professional Roofing Services | Get \$1000 Off Or Free Gutters | Roofs Are Our Business" and "If You Need Roof Repair or Specialized Upgrades , We Can Help with That. We Have the Skills and Experience to Make Your Roof Great. Call Today...". Below this is a "Call business" button with a phone icon. At the bottom of the screen, the text "Better results with ad variations" is visible.

- The team used search ads which used keywords to match the user's interests.
- Each campaign had an ad pointing to the client's specific landing page.
- This was a very healthy campaign with a very healthy ad impression size of 15k+ views.
- After generating quality link clicks and phone calls, we did not create a similar campaign for remarketing.

Key Metrics

Unique impressions	Phone Calls	Conversions	CTR
15,218	46	42	0.93%

\$ Budget: \$2,000 Per Month

Location: NORWICH, CONNECTICUT

Solution (Campaigns Used):

Search Ads: Finding people who are intentionally looking for the client's services.
The Google Ads team actively optimized each campaign to achieve optimal results.

Final Outcome

This resulted in new leads for the client which helped grow the business.